

*Mayflower Transport Ltd,  
Shobrook, Folly Gate, Okehampton, Devon. EX20 3AD.  
Tel. 01837 52301 Fax. 01837 54003*

## **Terms and Conditions of Transport & Related Services**

All prices quoted are subject to the caravan being fit for transport, disconnected from all services, packed down (ie all doors, cupboards, freestanding equipment secured, all external flues / chimneys / aerials etc., protruding from the outside of the caravan removed). In the event that the caravan is not packed down as above we will hold no responsibility for any damage subsequently caused during loading, transporting or unloading the caravan. The caravan tyres must be inflated and holding air and wheels freely working, caravan legs retractable (or if not, removed) and the caravan pulled out to a loadable position prior to our arrival on site. If the caravan is not in a loadable position for our lorry there may be an hourly charge incurred for waiting time and / or a cancellation charge as appropriate equal to the cost of transport quoted.

The price does not include the cost of any cranes. It also does not include the provision of a landrover to manoeuvre the caravan unless this is specified in the quote provided. We will collect from, and deliver to, the nearest accessible point for the lorry. Whilst we will make every reasonable effort to transport your caravan if, in our driver's opinion, the caravan is not fit for transport you may be subject to an aborted load charge equal to the cost of transport quoted.

On booking transport and once a date has been agreed for transport / siting an invoice will be issued. Whilst we will make every effort to achieve the scheduled date / time agreed, there may be delays or cancellations due to the availability of the caravan / mobile home, customer requirements, weather conditions, ground conditions, traffic delays, drivers' hours or breakdowns, etc., and we hold no responsibility for any costs incurred by the customer for late collection / delivery. Cancellations made by the customer within 72 hours of a mutually agreed date for transport / siting will be liable for a cancellation charge equal to 20% of the quoted price for transport / siting. Where crane hire or police escort charges have been incurred and cancellation has been made outside of their permitted cancellation period then the customer will be liable for these charges in full.

Payments can be made by BACS, cheque or cash. Please note we are unable to take card payments. The customer shall be liable to pay costs, disbursements and charges including legal fees and costs reasonably incurred by Mayflower Transport Ltd in the recovery of any unpaid invoices regardless of the value of the claim.